



Health Care Management: Organization Design and Behavior

Stephen M. Shortell, Arnold D. Kaluzny

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Written by nationally known experts in the field, this text brings a systematic understanding of organizational principles, practices, and insight to the management of health services organizations. While based on state-of-the-art organizational theory and research, the emphasis is on application through Features such as "In the Real World" and "Debate Times" which present actual situations and challenge the reader to provide a solution or a philosophical position. The clinical enterprise model is introduced in this new edition, and is fully developed in chapter 2.

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