



# **Fundamentals of Case Management Practice: Skills for the Human Services (HSE 210 Human Services Issues)**

*Nancy Summers*

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## **Fundamentals of Case Management Practice: Skills for the Human Services (HSE 210 Human Services Issues)** Nancy Summers

This text/workbook is a step-by-step guide through the case management process, from intake and assessment to referrals and termination. The 4th edition focuses on what is most important for you to consider, document, and pass along in each step of the human services process. Chapters walk through each step of the case management process, while realistic exercises drawn from active professionals expose students to a broad range of true-to-life circumstances and difficulties. A DVD, available for purchase, demonstrates the skills and theory in action, providing you with a more robust understanding of case management.

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