



Improving Software Organizations: From Principles to Practice

Lars Mathiassen, Jan Pries-Heje, Ojelanki Ngwenyama

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Many practitioners are frustrated by software process improvement initiatives that fail, but now they can solve the problem, once and for all. *Improving Software Organizations* shares the field's most practical techniques for overcoming the key obstacles to process improvement. It offers a complete framework for software process improvement that draws upon the experiences of seven leading development organizations. This book contains powerful, experience-based lessons for planning, implementation, and ongoing management. Coverage includes: enhancing learning and knowledge transfer in the organization; choosing the right role for assessment methods such as CMM and Bootstrap; defining appropriate metrics for software improvement; and more. Mathiassen also offers practical guidance for maintaining the progress of a software improvement initiative once the lofty rhetoric and first wave of enthusiasm have died down.

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